

DEDICATED SYSTEM ADMIN SERVICE

Your Salesforce Admin,
Without the Overhead

Assess

Stabilize

Support

Manage

Optimize



WHAT'S INCLUDED



Dedicated Admin Resource

Salesforce certified admin managing daily operations and user support as an integrated member of your team.



Consistent, Reliable Support

Dependable help with user requests, reporting, troubleshooting, and maintenance, ensuring staff always have expert help.



Managed Oversight

Guidance and escalation from senior Acadia Bay consultants for best practices, continuity, and coverage during absences.



Modified to Your Needs

Admins can focus on process automation, user management, report building, or daily operations, depending on your goals.



Simplified Partnership

Predictable monthly support without HR complexity, recruiting & training costs, or additional overhead.

WHAT YOU'LL GAIN

- ✓ No overhead costs and risks of full-time hires (~\$120K+/yr fully loaded)
- ✓ Daily stability plus access to Acadia Bay's certified experts for escalations
- ✓ Help that scales as you grow. Increase hours or combine with a Success Plan for full coverage

SERVICE DETAILS

Term	Commitment	Hourly Rate
6 mos (min)	10+ hrs/week	\$80+/hour

Hourly rate depends on the admin's seniority, skill set, and Salesforce specialization.

OPTIONAL ADD-ONS

Quarterly System Review

Performance and optimization summary

Premier Success Plan

System upgrades, bugfixes, and priority issues

Data Health Check

Annual audit and cleanup recommendations

Ready for dedicated Salesforce support? Let's match you with your ideal admin.